

Warranty

ORECK MANUFACTURING COMPANY: (ORECK gives you the following limited warranty for this product only if it was originally purchased for use, not resale, from ORECK or an ORECK Authorized Retail Dealer.)

ORECK will repair or replace, free of charge, to the original purchaser, any part which is found to be defective in material or workmanship within three (3) years of the date of purchase; five (5) years on motor. Any commercial use of this product will void this limited warranty.

Drive belts, revolving brushes, disposable bags, and other parts subject to normal wear are not covered by this limited warranty.

This limited warranty does not apply to any part subjected to accident, abuse, commercial use, alteration, misuse, damage caused by fire or act of God, the use of voltages other than indicated on the serial number plate of this product or service of this product by other than ORECK or an ORECK Factory Authorized Service Center.

ORECK does not authorize any person or representative to assume or grant any other warranty obligation with the sale of this product.

ORECK's limited warranty is valid only if you retain proof of purchase from ORECK or an ORECK Authorized Retail Dealer for this product. If you purchase this product from any other source, your purchase is "AS IS," which means ORECK grants you no warranty, and that you, not ORECK, assume the entire risk of the quality and performance of this product, including the entire cost of any necessary servicing or repairs of any defects.

ORECK's liability for damages to you for any costs whatsoever arising out of this statement of limited warranty shall be limited to the amount paid for this product at the time of original purchase, and ORECK shall not be liable for any direct, indirect, consequential or incidental damages arising out of the use or inability to use this product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

ALL EXPRESSED AND IMPLIED WARRANTIES FOR THIS PRODUCT, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD, AND NO WARRANTIES, WHETHER EXPRESSED OR IMPLIED, WILL APPLY AFTER THIS PERIOD.

Some states do not allow limitations on the duration of implied warranties, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Troubleshooting Guide



WARNING: Unplug cord from electrical outlet before servicing.

SAVE SERVICE CALLS...CHECK THESE FIRST:

- Is the disposable filter dust bag full?
- Are pores of filter dust bag clogged with powder or fine dust?
- Is anything clogging the hose, wands, power nozzle & accessories?

PROBLEM	POSSIBLE SOURCE	AREAS TO CHECK
CLEANER WILL NOT RUN	Not plugged in properly.	Be sure cleaner is firmly plugged into wall outlet.
	No electricity in wall outlet.	Check electrical source—fuse or circuit breaker.
CLEANER DOES NOT PICK UP	Filter bag is full.	Replace filter bag. See "To Install Filter Bag."
	Intake & Exhaust Filters are blocked.	Replace Filters. See "Replacing Intake Filter", & "Replacing Exhaust Filter".
	Hose, Wand or Accessories are clogged.	Clear obstruction.
	Suction Control on Handle is open.	Close Suction Control.
POWER NOZZLE WILL NOT RUN (DTX 1200B)	Handle Switch is Off.	Turn Handle Switch On.
	Brush in Power Nozzle is clogged.	If red indicator light illuminates, remove clog. Press red reset button located on back of power nozzle.

ALL OTHER SERVICING SHOULD BE DONE BY AN ORECK AUTHORIZED SERVICE CENTER.

**CALL CUSTOMER SERVICE HOT LINE
US: 1-800-989-3535
CANADA: 1-888-676-7325**

Whenever calling, please be sure to have your model and serial number from data plate.